

Public Hearing Feedback

Received from 05/15/2008 - 05/27/2008



<i>FeedbackNbr</i>	<i>PropFeedbkType</i>	<i>Keyword</i>
21137		

FeedbackDetails:

Hi there,
This morning a bunch of riders were talking about how the 24 route is going to end next fall. I'm writing, wondering what the replacement route to the airport would be. I have never seen so many riders in the 5 years I've been riding the bus. Many of us are dropped off at Great Lakes. Also, it wouldn't make sense to not have a route to the airport for students, or other metro using travelers.

Please write back letting me know if 1. 24 is truly being canceled. and 2. if there will be a replacement route to the airport.

Thank you and I will inform the other riders of your response.

Thank you,

ResponseText:

Sarah-

The Transit and Parking commission is scheduled to act on the recommended service changes on May 27th.

Included in these recommendations are the elimination of Route 24 - and switching service to/from the airport to Route 20 trips.

Route 20 is proposed to serve the airport every thirty minutes upon departure from the North Transfer Point towards East Towne Mall (and vice versa) on weekdays. On weeknights, weekends and holidays - every other trip of Route 20 (once an hour in each direction) would serve the airport. The alternating trips would bypass the airport and instead serve the Copps grocery store on Aberg Avenue going to/from East Towne.

<i>FeedbackNbr</i>	<i>PropFeedbkType</i>	<i>Keyword</i>
21191		

FeedbackDetails:

Overall, I like how the revised changes affect the 3 and 38 routes. I am a little disappointed that one of the 38 routes bypasses Wilson/Capitol Square and have a question about that. Will there be drop off points on John Nolen that might allow people to have easy access to get to Wilson? I couldn't tell from the map.

ResponseText:

Hi Cindy:

I'm doubtful that we would have a stop on John Nolen. The nearest bus stop to East Wilson would be the one at the Red Caboose on Williamson. We proposed this bifurcation of 38 to restore the link lost with the old Route 10. In reviewing the feedback database this morning, I haven't found any feedback opposing the change. If approved this evening at a special meeting of the Transit and Parking Commission, I hope the change doesn't inconvenience you too much.

<i>FeedbackNbr</i>	<i>PropFeedbkType</i>	<i>Keyword</i>
21199		

FeedbackDetails:

I never ride the number 13 bus, but I am a regular bus rider. I have read the comments, etc., presented and I think you really need to rethink this. I read about the homeless program that relocated relying on the current schedule. And the number 13 represents a connection to the Goodman pool used by lots of low income persons. Don't give an excuse that it is the Town of Msdison that makes you make the cuts. That won't fly. My "affluent" Westside buses are not being cut. Please reallocate so the nubmer 13 is saved!!

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FeedbackNbr 21200

PropFeedbkType

Keyword

FeedbackDetails:

"Thank you for listening! I will be interested in the possible changes for the 9, 14, 15 and 39 that may happen next year."

FeedbackNbr 21201

PropFeedbkType

Keyword

FeedbackDetails:

I appreciate the decision to retain the Deming loop on Route 15.

FeedbackNbr 21206

PropFeedbkType

Keyword

FeedbackDetails:

Please (sometime) start a noontime trip for the 55. This would be great for people who either work half days or would like to go to a dr or dentist appt in town.

Consider having Verona trips on weekends. Epic people sometimes have to work on the weekend, and it would be great to come to my office (I have all the tools I need to do to do my job). I would also like to be able to shop in Verona on the weekend (there's no way for me to get to Verona during normal business hours weekdays).

ResponseText:

Thomas-

The City of Verona contracts with Metro Transit to provide bus service in Verona. Any additional trips on Route 55 would need to be requested and funded by City of Verona officials.

FeedbackNbr 21212

PropFeedbkType

Keyword

FeedbackDetails:

If #18 proposal goes through she will have to arrive at STP and wait 30 min for #51, because #56 leaves at 6:04 and as it is she barely makes it (from the #18). She goes from #40 @ Lathan/Steward to #18 to #56 to arrive at McKenna.

If possible to call her today, she is not working today. Otherwise, please leave msg with callback #.

FeedbackNbr 21223

PropFeedbkType

Keyword

FeedbackDetails:

The route 21 changes would be better this winter since I wouldn't miss transfers at the NTP as I did this past winter.

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FeedbackNbr 21224

PropFeedbkType

Keyword

FeedbackDetails:

I am writing once again to urge Madison Metro not to change metro route 13. The current route is essential for our clients living in the Ferris Center who have Huber privileges and are working in the community. It is our understanding that the Town of Madison is in negotiations with County officials to provide \$9,000 of the estimated shortfall and that Dane County is also willing to consider a one time \$9,000 funding plug. It is our sincere hope that the City can find the remaining funds in order to prevent what will eventually cost the city, town and county more money as individuals remain incarcerated for longer periods of time without employment options and then are released into the community without employment, thereby increasing the likelihood that they will return to jail.

Sincerely,

Linda Ketcham

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Public Hearing Feedback

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FeedbackNbr 21227

PropFeedbkType

Keyword

FeedbackDetails:

Hello,

I would like to voice my concern regarding proposed service changes to routes 37 & 38.

The revised proposal for route 37 has service moving from Williamson to East Washington. There are more than enough busses on East Washington Avenue and the 37 is the only bus that serves Williamson. I ride the 37 when going from home to meet my wife at her work and it would take considerably longer to ride to a transfer point and transfer to route 3.

While the revised proposal for route 38 keeps 15 minute service, it cuts service to the Turner, Pflaum, and Tompkins areas to every 30 minutes because every other bus would start on Buckeye. It is only about 2 miles from the proposed Buckeye start point to the end of the current line, so I think all busses should start on the Stoughton Frontage Road as they currently do. Having 15-minute service in these areas helps promote ridership and increases transfer opportunities. I know of several residents in the Whispering Woods Condominiums and at the Glendale Apartments (both on Tompkins) who ride the 38 and we would all be disappointed if you cut service to every half-hour.

Thank you for your time.

FeedbackNbr 21192

PropFeedbkType

Keyword 38

FeedbackDetails:

I have been a daily weekday bus passenger since moving to Madison in 1995. One of the primary reasons we chose to live in Madison was its public transportation service. Since that time I have experienced an increase in commuting time and a decrease in my commuting options.

Your proposed revisions to Route 38 are a severe worry for me. I am legally blind and unable to drive. I depend on Route 38 to get me from Pflaum Rd. at Turner to the capitol every work day. It is my only source of transportation.

Your proposed decrease in service south of Buckeye will limit my opportunity to catch the 38 bus to once per HOUR. Please tell me how that is supposed to be feasible for someone in the workforce? Taking the Route 16 to the E. Transfer Point and catching a bus downtown takes a minimum of an hour. I've been forced to do that during holidays.

I am among a handful of daily riders who board the bus south of Buckeye Rd. How can you ignore our needs yet expect to maintain ridership?

Your proposed changes to Route 38 are crippling to someone with no other form of transportation. Do you realize the anxiety that causes?

I beg you please keep the Route 38 running at its current times in order to serve passengers south of Buckeye. We depend on you.

In order to objectively and successfully examine modifications to bus routes and their schedules, I'd suggest someone actually TAKING the bus to an appt. or somewhere else with an expected arrival time ESPECIALLY for those with limited service options like the Pflaum/Turner Ave. area. A fair assessment would involve several trips on the same route at different times of the day. Thank you for reading my comments.

ResponseText:

Called, noted frequency will be every 30 minutes, not once an hour.

Public Hearing Feedback

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FeedbackNbr 21195

PropFeedbkType

Keyword 38

FeedbackDetails:

It looks like my 38 is "saved." Thank you so much!

One question: am I reading correctly that during peak hours the 38 will still run once every 15 minutes?? For me that is the most critical thing. But I am also delighted that the bus will still drop me off close to my house! :-) Thanks again for listening and responding.

ResponseText:

Liz:

Route 38 in your location will operate every 15 minutes, although one bus will operate via East Wilson while the alternating bus will operate via John Nolen, so depending upon your destination, your service would be every 30 minutes. For travel to the Square, you would be able to use either bus but would have to get off at the bus stop on Williamson near the Red Caboose. If you travel to the University, service is every 30 minutes but would be a faster trip.

FeedbackNbr 21196

PropFeedbkType

Keyword 38

FeedbackDetails:

I'm not sure what the changes on the 38 mean. I catch it at Davies and Buckeye and get off at 1 W. Wilson St. Will this bus run once every hour or every 1/2 hour during the rush hour? When you say the routes are alternating every 1/2 hour, does that mean that a 38 bus runs every 15 minutes at Davies and Buckeye during rush hour? Will the 3 or 4 and 38 be coordinated so that I can catch the 3 or 4 at the square and transfer to the 38 on Jenifer St on the way home, or switch from the 38 to the 3 or 4 on the way to work should I miss the route that takes me to the square or Wilson Street without waiting a 1/2 hour? Thanks,

ResponseText:

Cynthia:

You will a Route 38 bus serving your location every 15 minutes, with one going via West Wilson the same as at present while the alternating bus will travel via John Nolen. You have the option of taking the John Nolen bus but would have to get off at the stop on Williamson near the Red Caboose. In the afternoon going home, Route 38 departures from the Square will be at 3:08, 3:38, 4:08, 4:38, 5:08, 5:38, and 6:08 p.m. You would have about a 7 minute wait from Route 3 to Route 38 at stops along Jenifer.